

ALWAYS WAS, ALWAYS WILL BE

In the spirit of reconciliation, we acknowledge the Traditional Custodians of Country throughout Australia, including the Biripi Nation, and their continuing connections to culture, land, sea and community.

We pay our respect to their Elders past and present, and extend that respect to all Aboriginal and Torres Strait Islander peoples.

Traditional Custodians continue to show great resilience and generosity of spirit towards other peoples with whom they now share their land and waters. We recognise that by acknowledging our shared past, we are paving the way for a future where all Australians are embraced.

ABOUT THE PROJECT

The \$100 million Manning Hospital Redevelopment Stage 2 will provide patients, carers and staff with a modern new hospital building to help meet the health needs of the community now, and into the future.

The redevelopment is designed around people, places and interaction. It delivers an environment which is more culturally respectful, provides connections to nature and natural light, and reflects the diversity of the community.

Design is well underway for Stage 2, which will create:

- New wards for inpatient care, with local views and more single rooms with ensuites
- Additional street entry connected to Commerce Street, and improved drop-off
- Improved landscaping and public areas
- New facilities for pharmacy and pathology
- New mortuary with dignified viewing and waiting area, and a yarning circle courtyard designed with Aboriginal community feedback through our Connecting with Country process
- New 'back of house' for improved deliveries, food services, linen, and cleaning services
- Central corridor to connect the new and existing parts of the hospital, and make it easier for people to find their way around - this new central 'spine' will also separate public areas from patient transport, providing more dignity for patients being moved through the hospital
- Opportunity for future master planning.

Stage 1 of the Manning Hospital Redevelopment was completed in 2020 and includes new centres for cancer care and dialysis, new medical imaging, more consultation spaces, and car parking.



The team from Hunter New England LHD and Health Infrastructure at Manning Mall

CONSULTATION

It's important to us that healthcare services meet the needs of the people who use them.

On Wednesday 10 August 2022, we held design consultation community pop-up sessions at:

- Manning Mall 10am 12pm
- Taree Central 2pm 4pm

The sessions were well-attended and comments about the project were overwhelmingly positive.

Concerns regarding parking and staffing were noted for completeness and will be shared with the hospital and Local Health District.

76 people directly engaged with the project team and 61 people took a handout.

The events were promoted through local newspaper advertising, and were staffed by project team members.

Representative comments are noted on the following pages. Interestingly, a number of people asked where they could sign the petition for the new hospital, and were delighted when we told them that the hospital is going to start construction soon.

46

People talked to us at Manning Mall

32

People talked to us at Taree Central

61

Fact sheets were handed out

2

Shopping centres were visited

90

Visitor comments were made

WHAT'S IMPORTANT TO COMMUNITY?



Single rooms with en-suites



New central spine for easy wayfinding



Patient privacy and dignity



Gender separation on wards



Workforce planning



Easy parking



News that the much-needed project is proceeding



Local services close to home



Investment in buildings, people and care

"I was a mental health wardsmen for 20 years – I'm so pleased to see improved patient dignity." Visitor comment

"It's a rabbit warren now - central spine is an excellent idea and will help resolve messy layout."

Visitor comment

WHAT PEOPLE TOLD US

Project feedback

- The new building spine is good for staff
- It's a rabbit warren now spine is an excellent idea
- Will help resolve current messy layout
- Great to have patients separated from public in the corridors
- Improve wayfinding you need a sat nav to find your way around
- Terrific do what you can do to bring it forward
- Private room and bathrooms great
- Looks great, great idea, excellent
- Agree with priority of inpatient beds

- Single bedrooms and private ensuites
- It's about time
- So much time between announcement and delivery of anything
- Old (building needs upgrade)
- Desperately needed
- Great \$100 million investment for region
- Balconies would be good
- Did not know anything about it but looks great
- Needs a refresh thank you



The team at the community pop-up at Taree Central

WHAT PEOPLE TOLD US

Patient amenity

- Current facilities need separation of male and female
 not secure
- More staff needed so you can stay for longer after major operations
- No privacy
- Current distances travelled are an indignity for patients

General comments

- Glad to see it being built
- Excellent news
- Staff are great

Parking

- Need more car parks
- Size of car park spaces for 4WDs needs to be addressed



Several former staff members stopped to talk to us about the plans, including Margaret (centre) who had worked in the hospital laundry for 30 years

NEXT STEPS

- We will use this feedback and results from our community survey to help influence the detailed design of the new building and the public areas around it.
- Comments regarding parking and staffing (which relate to the everyday operations of the hospital) have been shared with the Local Health District and Hospital administration.
- We will keep everyone up to date via our website, newsletters and social media.
- We will let our the hospital and community know if there are other opportunities to participate.
- We are interested in ideas and feedback at any time via our Comment Box <u>www.hneinfra.health.nsw.gov.au/contact-us</u>
- This report is also available on our website.

CONTACT US

EMAIL

www.hneinfra.health.nsw.gov.au/contact-us

POSTAL ADDRESS
Manning Hospital Redevelopment
Project
Locked Mail Bag 2030
St Leonards NSW 1590



When you see the interpreter symbol you can ask for help to communicate in your language. Call 131 450 for an interpreter and ask them to call 02 9978 5402



Scan at any time to go to our website

ADVERTISING



MANNING HOSPITAL REDEVELOPMENT

MANNING HOSPITAL REDEVELOPMENT COMMUNITY INFORMATION SESSIONS

Concept design for \$100 million Manning Hospital Redevelopment focuses on connection and community

Visit a community pop-up to take a closer look and find out more

WEDNESDAY 10 AUGUST

10:00am - 12:00 noon

Manning Mall | 81 Manning Street Taree

2:00pm - 4:00pm

Taree Central | 60 Manning Street Taree



www.hneinfra.health.nsw.gov.au/projects/manning

Via Manning River Times and Great Lakes Advocate - combined readership approx. 7850

"Manning Base Hospital took wonderful care of my elderly parents."

Visitor comment

"We chose this area for proximity to the hospital." *Visitor comment*

HANDOUTS



MANNING HOSPITAL

Community Update - July 2022

Concept design for Manning Hospital Redevelopment focuses on connection and community

The concept design for Stage 2 of the \$100 million Manning Hospital redevelopment has been unveiled, showcasing a campus which supports the delivery of health services through better connections with patients, staff and community.





The redevelopment is designed around people, places and interaction. It delivers an environment which is more culturally respectful, provides connections to nature and natural light, and reflects the diversity of the community.

Stage 2 of the redevelopment of Manning Hospital includes:



A new 'clinical spine' through the site to improve flow and connectivity of services



Upgraded inpatient beds to support contemporary models of care



Relocation and expansion of clinical support services, including pharmacy and pathology



Improved drop-off and front of house areas to provide a clear entry to the hospital



An integrated back of house and upgrade



The concept design builds on the master plan for Manning Base Hospital

Unveiled in January 2022, the master plan guides the development of the site, including how key existing and future elements of the hospital best connect with

The master plan provides a cohesive strategy for future development on the site - this means there will be capacity to enable new and upgraded clinical facilities to be integrated seamlessly.

The new two-storey clinical spine will improve flow and the connectivity of services

A key element of the redevelopment is a new two-storey clinical spine, which will link the hospital's buildings to provide high-quality patient care, improved flow and better connectivity of services



Separating public areas on level 1 from clinical / patient

core clinical relationships and ensures the comfort and

areas on level 2, the spine supports access and way

finding around the hospital for community, improves

dignity of patients.



4 ways to get involved in Manning Hospital Redevelopment - Stage 2

1. APPLY TO JOIN A PROJECT WORKING GROUP

Project Working Groups support consultation and provide opportunity for staff, stakeholders and community members to shape key aspects of the hospital redevelopment, including:

- . Providing input and advice on cultural awareness.
- · Contributing to the development of culturally respectful spaces
- · Sharing ideas and providing feedback on landscaping, signage and wayfinding plans.
- · Participating in the Arts & Heritage strategy.

If you are interested in being part of the Project Working Group, contact the project team HI-manninghospitalredevelo for more information

2. COMPLETE OUR COMMUNITY SURVEY AND HAVE YOUR SAY

Take a look at the latest plans and designs, complete the survey and let us know what you think. To access

- . Scan the QR code to complete
- · Follow the link surveymonkey.com/r/6F9CV9X

The survey is being run by the University of Newcastle and will run until Monday 8 August 2022.

3. ATTEND COMMUNITY PRESENTATIONS AND INFORMATION POP-UPS

From mid-July 2022 the project team will be out and about sharing information about the redevelopment, ready to answer your questions and take feedback on the plans and designs

Visit the project website: hneinfra.health. nsw.gov.au/prolects/manning for key dates and locations, or contact the project tea HI-manninghospitalredevelopment@health.nsw.gov.au

4. KEEP IN TOUCH

HI-manninghospitalredevelopment@health.nsw.gov.au

hneinfra.health.nsw.gov.au/projects/manning

"I'm in pathology – I've been involved in the design and it's very exciting."

Hospital staff member comment

"People asked us where they could sign the petition for the new hospital building. They were delighted when we told them there was no petition to sign - the new hospital is already approved and we're starting construction soon."

Project staff comment

Manning Hospital Redevelopment Stage 2 www.hneinfra.health.nsw.gov.au/projects/manning

