

HEALTH INFRASTRUCTURE – JOHN HUNTER HEALTH AND INNOVATION PRECINCT – COMPLAINTS REGISTER TO OCTOBER 2022

Date	Contact method	Organisation/Stakeholder Group	Summary of Matter	Summary of Response	Status	Further action required
1/5/22	Email	HNELHD staff	Frequent cyclist with concerns with existing cycleway being maintained and operational during the construction works.	The cycle path adjacent to HMRI leading north to Jesmond will be maintained throughout the construction works. At times this may be via an established detour pathways or with traffic control.	Closed	Nil
22/7/22	Email	HNELHD staff	Staff member emailed to say that traffic controllers weren't visible until drivers were very close to them and this was causing problems.	LHD staff made a call to the staff member and traffic controllers and rectified the situation by asking traffic controllers to situate themselves in a more visible part of the road.	Closed	Nil